i-mobile Hitz14

USER MANUAL

Welcome

Thank you for purchasing this product.

For your cellular phone works properly, please follow the instructions in this manual. To prevent any possible incidents or malfunctions, please follow all safety warnings.

Screen displays and illustrations in this user's manual are designed to help you operate this phone to its optimum performance

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Phone Specifications

- **Dimensions (W×D×H):** 49.8*117*13.5 mm
- **Cable:** Micro USB
- **Lithium battery**
- **Rated capacity:** 3.7V 950 mAh
- **Continuous standby duration:**
  (Relates to network status) 300 hours
- **Continuous conversation duration:**
  (Relates to network status) 3 hours

Please refer to their labels for other data related to the battery and the charger

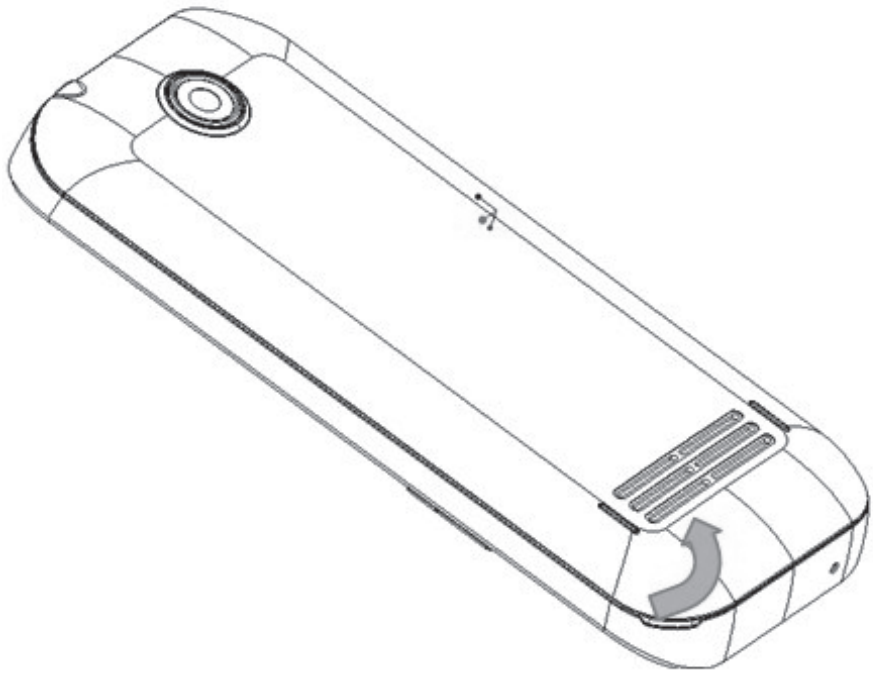
1. Phone overview

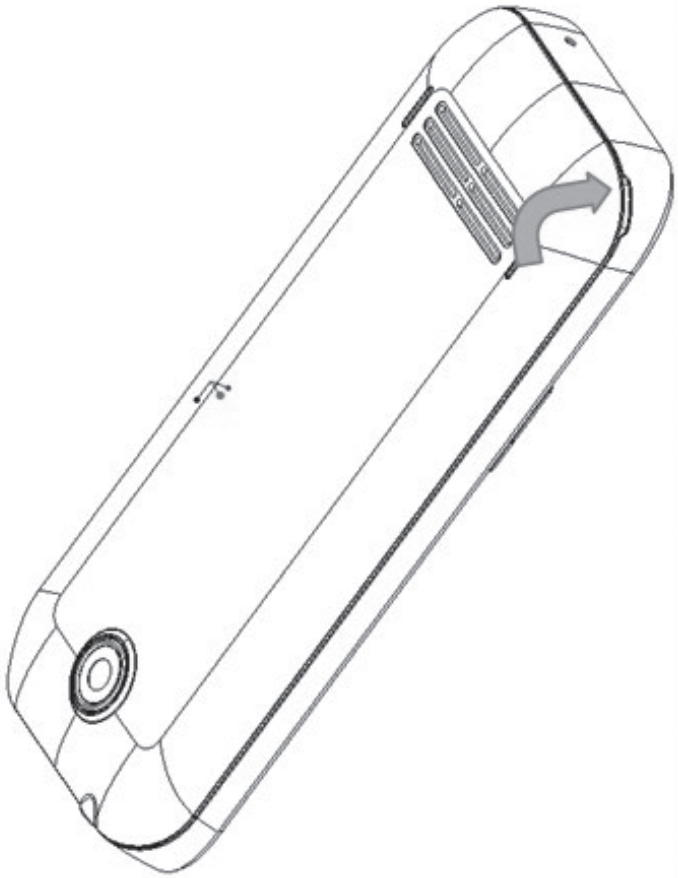
2. Getting started

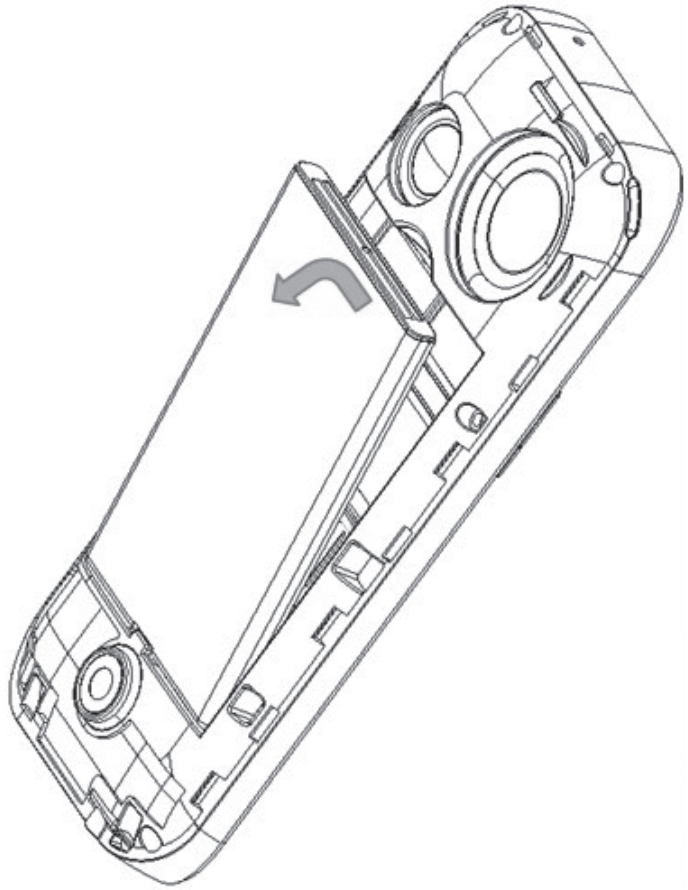
2.1 Installing the SIM Cards

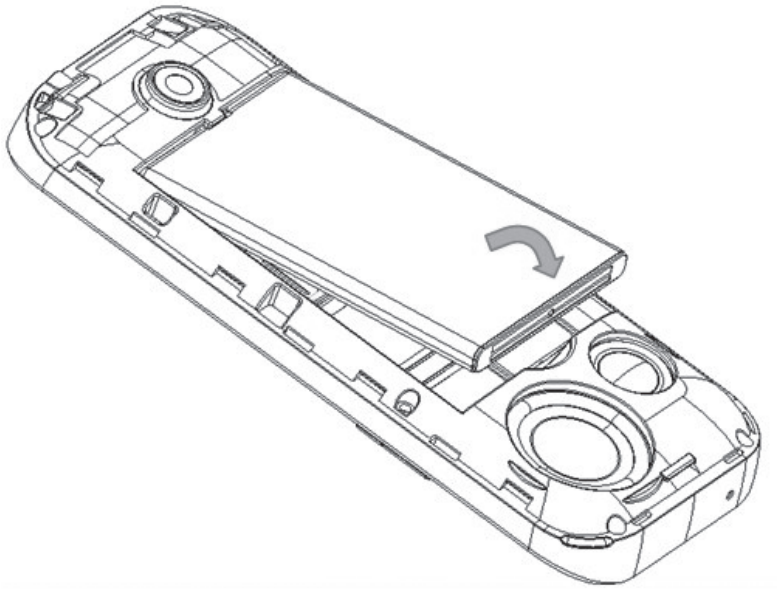
A SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PUK (PIN Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.

1) Remove the back cover and lift the battery away.

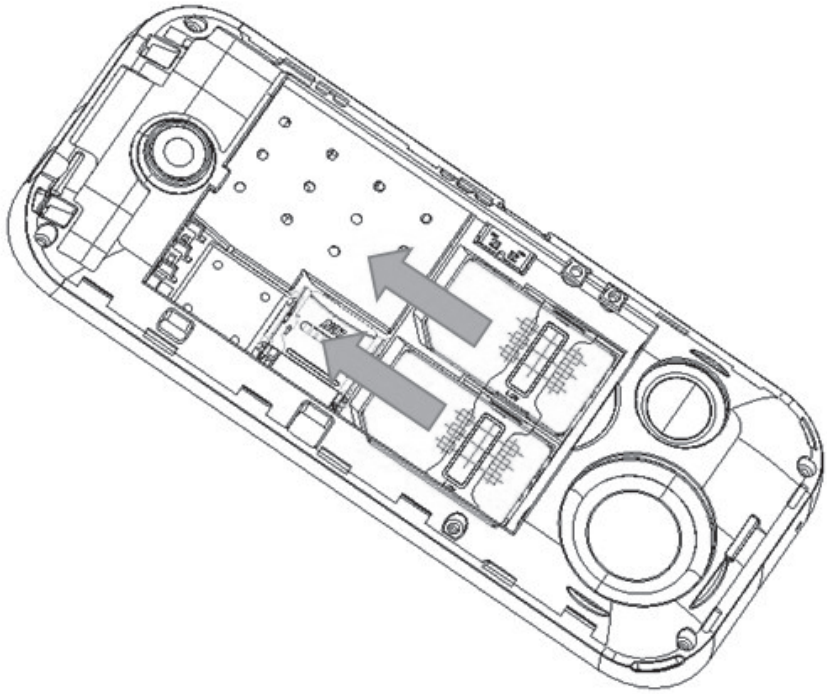


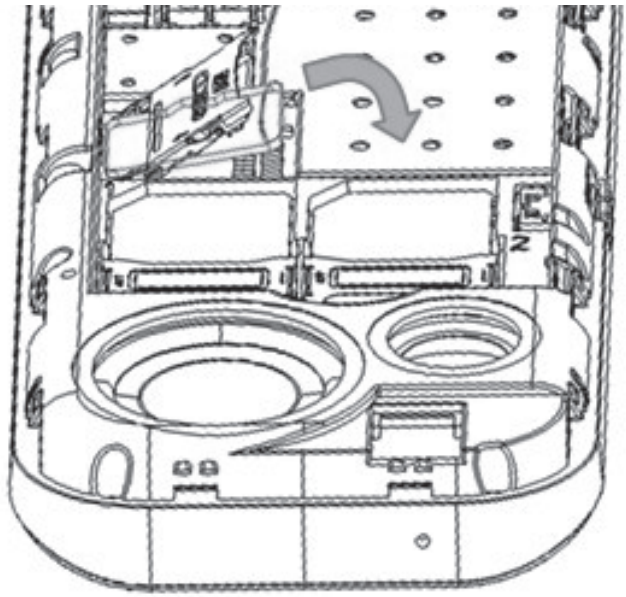






2) Insert the SIM card into the SIM card slot lightly with the corner cutting of the card aligning to the notch of the slot and the gold plate of the card facing download, till the SIM card cannot be further pushed in.





3) With the metallic contacts of the battery facing the metallic contacts in the battery slot, press the battery down until it locks into place, then fix its back cover.

2.2 Linking to the Network

After the SIM card and the mobile phone are successfully unlocked, the mobile phone automatically searches for an available network.

3. Input method

This mobile phone provides multiple input methods, including English input in both upper and lower case, Thai, and numeric input method.

- Press # key to switch between input methods.
- Press the * key to enter the Select symbol interface and select a symbol you want.

4. Using the Menus

4.1 Call record

Through this function, you can view a list of missed calls, dialed calls and received calls etc.

4.2 Content cafe

You can log on Gallery, Ringtone, Cartoon, Horoscope, SMS Game, Lotto, News-Info and Entertainment etc. through this function.

4.3 Services

- WAP
  This function enables you to surf the internet.
- Data accounts
  You can manage your data account in this interface.
- SIM Selection
  Select SIM1 or SIM2 as per your need.
- STK

STK service is the tool kit of SIM card. This phone supports the service function .The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card

4.4 Phonebook

The mobile phone can store up to 500 phone numbers.

4.5 Messages

If the short message memory is full, a blinking message icon appears on the top of the screen.

4.6 File manager

The phone supports the T-Flash card. You can use the file manager to conveniently manage various directories and files on the T-Flash card.

4.7 Organizer

- Calendar: Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc.
- Alarm: Five alarm clocks are set but deactivated by default. You can activate one, multiple or all of them as

needed. For each alarm clock, the ringing date and the ringing time can be set.

- **Stopwatch:** Stopwatch is simple application for measuring time with possibility to register several results and suspend/resume measurement.
- **World clock:** Access this menu to view time of main cities in various time zones.
- **Calculator:** The calculator can add, subtract, multiply and divide.
- **E-Book reader:** eBook enables you to read TXT file. Through the USB connecting line putting files to eBook folder of memory card. After finishing downloading, you can find the folder and open the eBook to read text directly.

4.8 Multimedia

- **Photo album:** You can view the pictures or images through this function.
- **Video recorder:** This function enables you to record dynamic pictures. you can press up or down direction key to zoom in or zoom out; OK key to capture videos clip; left soft key to access Options; right soft key to exit capture interface.
- **Media player:** Use this function to play audio player and video files. In audio and video player interface, Press Ok

Key to Play/Pause; press navigator up and down for volume up/down ; Navigator left/Right for Play previous / Next track.

- **Sound recorder**: You can record AMR & WAV format audio files.
- **Fun & Games**: You can log on MRE apps through this function .A game named F1 race is embedded in the mobile.

4.9 Settings

- **Dual SIM settings**

  Dual-SIM refers to two SIM card slots, and the two cards can standby at the same time or set one of them to display on the idle screen.
- **Profiles**

  The mobile phone provides multiple user profiles, including General, Silent, Meeting and Outdoor.
- **Display settings**

  Select images and set them as wallpaper, screen saver, power on display, and power off display etc. You can also show date and time on the screen or shut down this function and you can set duration of LCD light time.
- **Date and time**

  Set the home city, the date format, the time format, and detail time of the location.
- **Phone Settings**

- **Schedule power on/off:** Set the time when the mobile phone will be automatically powered on or off
- **Language:** Select the display language for the mobile phone.
- **Pref. input method:** Select preferred input method as needed.
- **Shortcuts:** You can add, edit, or delete such shortcuts as Settings, Write message, Inbox,
- **Dedicated keys:** Customize the shortcut functions of the Left, Right, Up and Down direction keys.Alarm Clock and etc.
- **Auto update time:** Select on/off or First confirm as per your need.
- **Flight mode:** you can select to turn on normal mode or flight mode.
- **UART settings:** Select SIM1 or SIM2 as needed.

Call settings

SIM call settings

- **Call waiting:** Network dependent.
- **Call divert:** this network function enables you to forward incoming calls to another number you have previously specified.
- **Call barring:** The call barring function enables you to bar calls as needed. When setting this function, you

need to use a network barring code, which can be obtained from the network operator.

❒ **Line switching**: Switch to Line 1 or Line 2. By default, Line 1 is used.

Note:
If you choose Line 2, dialing may fail. This depends on the implementation of the network operator.

■ Advanced settings

❒ **Blacklist:** He or she can't call you if you set the blacklist status to on and add his or her number to blacklist

❒ **Auto redial:** Set it to On or Off to enable or disable auto redial.

❒ **Call time reminder:** To set single or circle tone in a call to make you know the time.

❒ **Auto quick end:** this function enables you to end a call at a preset time.

❒ **Reject by SMS:** Reject an incoming call and reply the caller a short message to state that you are not available at this moment.

❒ **Connect notice:** Once this function is enabled, the phone would vibrate to remind you when a call is

connected.

- ❒ **Answer mode:** Set answer mode as per your need.
- ❒ **Dialer search:** Set on/off as per your need.

❍ Connection settings

- ■ **Bluetooth:** With Bluetooth, you can make a wireless connection to other compatible devices, such as mobile phones, computers, headsets and car kits. You can use the Bluetooth to send images, video clips, music, sound clips and notes, and transfer files from your compatible pc
- ■ **Network settings:** Through this function, you can select network and set preferred network.

❍ Security Settings

The initial password for safety menu is 0000.

❍ Restore Factory Settings

Use this function to restore factory settings. Note: The initial phone lock code is 0000.

4.10 FM radio

Before using this function, you need to insert earphone into its corresponding slot. In FM radio interface, you can press up and down key to adjust volume, left or right direction key to search channels manually.

4.11 Camera

Use this function to capture pictures.

4.12 Media player

Use this function to play audio player and video files. In audio and video player interface, Press Ok Key to Play/Pause; press navigator up and down for volume up/down ; Navigator left/Right for Play previous / Next track.

5. General Information

Accessories

There are various accessories for your mobile phone. Your pack will include standard battery x 1, charger x 1and headset x 1<as gift>. Please note:

- Use only accessories and charging devices approved by the phone manufacturer otherwise you would risk serious damage to health and property.
- Failure to do this may invalidate your warranty.
- Accessories may be different in different regions.

Battery Care

Your phone is powered by a rechargeable battery.

- The operation voltage range of the phone is 3.6 V - 4.2 V.
- The battery can be charged and discharged hundreds of times but it will eventually wear out. When the operating time (talk and standby) is noticeably shorter than normal, you should buy a new battery at the time.

- Unplug the travel charger when not in use, and don't leave the battery connected to a travel charger for longer than a week, since overcharging may shorten its lifetime.
- Overcharging may shorten its lifetime, and if left unused a fully charged battery may discharge itself over time.
- Never store or charge battery in extreme hot or cold temperature, since extreme temperature can shorten the life of your mobile phone and damage battery.
- Use only the charger and batteries that are approved for use or recommended by the manufacturer. Use any unqualified charger or batteries may cause damages to your mobile phone.
- Use the battery only for its intended purpose.
- Do not leave the battery inside of your car of in extreme weather conditions, since extreme temperature might cause damage to your battery.
- Do not short-circuit the battery. Short-circuiting the terminals may damage the battery or the connecting object.
- Dispose of used batteries according to local regulations or manufacturer's instructions. Do not dispose of batteries in a fire.
- Actual battery life will depend on network configura

tion, product settings, usage patterns, battery and environmental conditions.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Charger attention

Attention: Please check the model of charger firstly before using with this mobile phone. This mobile phone is intended to use when supplied with power from DSA-5W-05 FKA 050065.

Warning: Only use batteries, chargers, and enhancements approved by i-mobile with the particular model. Using any other types of batteries, chargers and enhancements will invalidate the approval or warranty, and may be dangerous. Please check with your dealer for availability of approved enhancements. Please grasp and pull the plug, not the cord when you disconnect the power cord of any enhancement.

Care and maintenance

Your mobile phone is a highly sophisticated electronic device. Please read this information before using your

mobile phone. If any device is not working properly, take it to the nearest authorized service center.

Product Care

- Keep your mobile phone and all its parts out of young children's reach.
- Keep your mobile phone dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will corrode electronic circuits.
- Avoid exposing your mobile phone to extreme hot or cold temperatures. The temperature range for using the phone is 0°C-40°C
- Avoid placing your mobile phone close to lit cigarettes, naked flames or any heat source.
- Do not attempt to disassemble it. Only qualified personnel may install or repair your mobile phone.
- Do not drop, knock or shake your mobile phone. Rough handling can break internal circuit boards.
- Do not paint your mobile phone. Paint could obstruct the earphone, microphone or any moveable parts and prevent proper operation.
- Treat your mobile phone with care and keep it in a clean and dust free place.
- Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a light

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burn. Please contact the nearest authorized service center to replace the damaged antenna.

- Use chargers indoors.
- As with any radio transmitting device, avoid touching the antenna area unnecessarily while the antenna is transmitting or receiving. Contact with such an antenna affects the communication quality and may cause your mobile to operate at a higher power level than proper operation needed and may reduce the battery life.
- Avoid using the phone at an altitude higher than 3000 meters.

6. Important Safety Information

Access Codes

PIN code

The Personal Identification Number (PIN code) protects your SIM card against unauthorized use. Your SIM card usually supplies the PIN code. The password can be obtained from your service provider. If the incorrect PIN code occurred three times in succession, you may need to key in PUK code.

PIN2 code

The PIN2 code may be supplied with the SIM card. Some functions will require PIN2 support. The password can be obtained from your service provider.

PUK code

The Personal Unlocking Key (PUK code) is required to change a blocked PIN code. The PUK2 code is required to change a blocked PIN2 code. The password can be obtained from your service provider. If you key in an incorrect PIN2 code three times in succession, you may need to key in the PUK2 code. If incorrect PUK or PUK2 code occurred for ten times in succession, then SIM card

cannot be used anymore. You might need to contact your service provider for a new card.

Phone code

Phone code protects the phone against unauthorized use. It is not enabled when you buy the phone. You can change the phone code (0000) to any four to eight-digit personal codes.

Radio frequency energy

Your mobile phone is a radio transmitter and receiver. When the phone is turned on, it receives and transmits radio frequency (RF) energy. Depending on the type of mobile phone you posses, it operates on different frequency ranges and employs commonly used modulation techniques. The system handles your call when you are using your phone and it also controls the power level at which your phone transmits.

Specific Absorption Rate (SAR) information.

Your phone has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific organizations through periodic and thorough evaluation

of scientific studies. These guidelines include safety margins designed to assure the safety of all persons, regardless of age and health.

- The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted by using standardized method with the phone transmitting at its highest certified power level in all used frequency bands.
- While there may be differences between the SAR levels of various i-Mobile phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- The SAR limit recommended by the international Commission on Non-Ionizing Radiation Protection (ICNIRP), which is 2W/kg averaged over ten (10) grams of tissue.
- The highest SAR value for this mobile device was as following:

Band	Position	SAR 10g(W/kg)
GSM900	Head	0.555
GSM1800	Head	0.769

SAR data information for residents in countries/regions that have adopted the SAR limit recommended by the Institute of Electrical and Electronics Engineers (IEEE), which is 1.6 W/kg averaged over one (1) gram of tissue.

Electronic devices

Most modern electronic equipment is shielded from RF energy. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone, therefore:
If you have any reason to suspect that interference is taking place, switch off your phone immediately.

Hearing aids

Some hearing aids might be disturbed by mobile phones. In the event of such disturbance, you may want to consult your service provider, or call the customer service line to discuss alternatives.

Aircraft

- Turn off your mobile phone before boarding any aircraft.
- Do not use it on the ground without crew permission.

- To prevent interference with communication systems, you must not use your mobile phone while the plane is in the air.

Potentially explosive atmospheres

Switch off your phone when in any area with a potentially explosive atmosphere and obey all signs and instructions. It is rare, but your phone or its accessories could generate sparks. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include fuelling areas, such as petrol station, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.

Driving

Check the laws and regulations on the use of mobile phones in the areas where you drive. If you are going to use your phone while driving, please:

- Give full attention to driving.
- Use the “handsfree” setting. (Required by law in many countries).
- Pull off the road and park before making or answering a call if driving conditions so require.

RF energy may affect some electronic systems in motor vehicles such as the car stereo, safety equipment etc. In addition, some vehicle manufacturers do not allow use of mobile phones, unless the installation is supported by a handsfree kit with an external antenna in their vehicles. Check with your vehicle manufacturer’s representative to be sure that your mobile phone will not affect the electronic systems in your vehicle.

Emergency calls

Important:

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user programmed functions. Because of this, connections in all conditions cannot be guaranteed. Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies).

Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with your local service provider.

7. Battery Information

Type	Capacity
li-ion	950 mAh

- The battery life depends on many factors, including the SIM card, network conditions, settings, usage and enviorenment.
- Making calls, turning on the backlight and media player will consume more battery power.
- The standby time is shorter when the network is not available than in the standard status.
- For power saving, the backlight turns off automatically if your phone stands idle for an assigned time.
  The performance of battery varies with the charging status, temperature, local radio wave and backlight status.

8. Condition Of Waranty

1. Mobile phone device, portable charger, charger, memory card, wireless headset are in-warranty of 12 months after the date of purchase.
2. Battery, headset, USB data connector are in-warranty of 6 months after the date of purchase.
3. This warranty shall apply to mobile phone and accessory under “i-mobile” brands that are purchased from Shop namely, I-mobile by Samart and Authorized Distributor or Authorized Service Center as appointed in Thailand only.
4. The condition of the warranty for mobile phone and accessory that are purchased in other countries, except Thailand. It shall be applied in accordance with the applicable law. For Thailand, the purchaser acknowledges the end of warranty period as stated in the warranty sticker or purchase's record of i-mobile system.
5. Within the warranty period, maintenance or parts replacement is free of charge. Should be noted that i-mobile reserves the rights no return the damaged part.
6. i-mobile provides warranty for mobile phone and accessory with the terms and conditions that are

stated in the law excluding the commerce, product satisfaction, lost of benefit or expected profit, loss or damages from the violation of personal rights in conversation, and working discontinuance or loss of information arising of the use or inability to use.

7. In cellular network / signal and sounds that are used with mobile phone and accessory is the service of independent operators, not i-mobile. Therefore, i-mobile will not be responsible for the working process, the readiness of the service, and the area covered.
8. Any mobile phone and accessories that are already repaired or had parts replacement, the warranty period will continue from the remaining warranty onward or 60 days from the repaired date whichever is longer.
9. Customer has to pay for the repair cost and cost of replacement parts provided that the said repair are not in the warranty conditions.
10. The warranty sticker on the mobile phone must not be torn, tattered, scraped or crossed out.

THIS WARRANTY IS VOID UNDER THE FOLLOWING CONDITIONS

1. Mobile phone and accessory are damaged due to the abnormal use, improper use, being stored in the damped or overheated area, or other inappropriate environment, the interference that can cause damage, including unforeseeable accident, spill with liquid or food, or any actions that cause damages to mobile phone and accessories.
2. Mobile phone and accessory are damaged due to the natural disaster.
3. Mobile phone and accessory are repaired, changed parts, adjusted, modified, connected, customized without any authorization by i-mobile.
4. Using of mobile phone and accessory together with, or connect with the mobile phone or accessory that are neither provided nor certified by i-mobile including any accessory are inappropriate to use together with mobile phone and accessory.
5. Small alteration in the brightness and color on the screen might occur in each mobile phone and accessory, might results in bright or dark dots on the screen. This is called as pixel defect. It can occur when these pixels are malfunction and cannot be

modified. The Pixel defect of 2 pixels is considered acceptable. Small alteration in a picture taken by a camera might occur in each mobile phone and accessory is considered normal and it is not the camera module to be deemed as malfunction.

6. Editing, scarping, crossing over the IMEI number of the mobile phone or accessory, including the warranty number will be deemed as the termination of the warranty.
7. Damaging of the label, warranty sticker on the mobile will be deemed as termination of the warranty.
8. i-mobile will not assure provided that the software from i-mobile will be up to your wishes or the working process of the software will not be discontinued or flawless.
9. i-mobile will not assured provided that the additional software to download or install by you for the purpose of work or entertainment will be up to your wishes without mistakes and flaw that is out of control of i-mobile.
10. The warranty and responsibilities of i-mobile are not covered the malfunction of any software or access of information from virus, or unauthorized access, which cause the damage in the banking transaction, E-banking, or any important information, or using the mobile phone illegally.
11. The warranty will not cover the loss of personal information during the use or during the

installation, software remove, including applications, songs, videos, and any memberships that Customer has already purchased.

12. The warranty will not cover the responsibility of the loss of any personal information during the repair at Authorized Service center of i-mobile, including the applications, songs, videos, and any memberships that Customer has already purchased.
13. The warranty will not cover the damage that occurs from the use of any device under “i-mobile brand” with other products which are not the product of i-mobile.
14. The warranty will not cover any expenses in the co-ordination with i-mobile for solving the problem and the process of delivering for examination and repair service.